

Suriname

The Multilingual Business Process Outsourcing Hub Connecting the Americas and Europe

High-Skill, Low-Cost, and Low-Saturation.



WHY SURINAME?

Located on the northeast of **South America**, Suriname is a bridge between the Caribbean, South America and EU.



Cost Advantage

- Reduce Operating Costs: Save **40 - 60%** compared to US/EU locations.
- Competitive Salaries: Multilingual entry-level agent hourly wages from **\$2.80 - \$3.30 / hour**



Workforce-Ready Talent Pool

- Exceptional English Proficiency & Fluent in Dutch: **Ranked #1** in South America for **English Proficiency** on the EF EPI Index
- 95% literacy rate
- Young & **skilled** bilingual talent
- 7000 current seats and growing



Reliable Infrastructure & Connectivity

- **Robust Connectivity:** Multiple telecom providers ensure **uptime** with redundant submarine fiber-optics.
- Stable Power Grid: **Reliable** energy infrastructure built for 24/7 business operations.



Strategic Time-zone Advantage

- Successfully serving major European markets in real-time.
- Seamless time zone alignment with North America's East Coast.
- The premier hub connecting European and American clients.
- Easy global access with direct flights to Amsterdam and Miami.



Current Key Players in Suriname:

- Teleperformance
- Concentrix
- Yource

Benefit from



A Pro-Business Government

With attractive incentives such as multi-year tax holidays and reduced import duties for capital equipment



Dedicated Investor Support

The Suriname Investment and Trade Agency (SITA) provides expert facilitation and guidance for a smooth setup process.

Find Out Why Global BPOs are Choosing Suriname

Contact us to start the conversation:
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